

Level 3 Report  
Economic Development and Enterprise

Appendix 4 E (i)

Indicator	Tolerance	Performance		Target	Latest Performance		Judgement		Direction of Travel		Analysis
		2007-08	2008-09	2009-10	June	September	June	September	June	September	September
<b>Citizen</b>											
NI 171 – VAT registration rate (LAA)	Bigger is better		59.2	41.8 (2009)			3	3	n/a	n/a	All activity is on target and taking place as planned.
<b>Service</b>											
NI 182 – business satisfaction with regulatory services	Bigger is better			72%	60%	67%	1	1	n/a	n/a	The action plan is being delivered as planned. This is intended to address the under performance so far this year.
<b>Partnership</b>											
NI 152 – working age people on out of work benefits (LAA)	Smaller is better	8.90%	8.80%	8.4% (2010-11)			3	3	n/a	n/a	Data not available at present. This is dependent on the Department for work and Pensions providing the information, for which there is no agreed timescale. All actions are progressing as planned and are on target.
NI 163 – working age people qualified to Level 2 or higher (LAA)	Bigger is better	69.8% (2007)		74.8% (2009)			3	3	n/a	n/a	Data not available as is to be sent from Learning Skills Council and they have yet to cleanse the data prior to release to the local authority. There is no agreed timescale as to when the data will be available. All planned activity is taking place and on target.
NI 178 – bus services running on time (LAA)	Bigger is better	67%	80%	80%			3	3	n/a	n/a	Annual Data, data next due March 2010. All planned activity has either been achieved or is on target to date.
<b>Statutory</b>											
No indicators											